

Alliance for Equity in Cancer Care

an initiative funded by Merck Foundation

FOR NAVIGATORS & CARE TEAM MEMBERS

Principal Illness Navigation (PIN) Billing Sample Documentation HCPCS G0023 & G0024

CMS Audit-Ready Documentation Checklist

- Qualifying serious high-risk condition documented
- Medical necessity documented
- Initiating visit documented
- Consent documented
- Disease-specific care plan established
- CMS HRSN screening completed when applicable
- Patient goals, preferences, barriers and interventions documented
- Navigation activities documented with dates and minutes
- Running cumulative monthly time documented
- Care plan reviewed/revised as condition changes

Sample Monthly PIN Time Log

Date	Activity	Staff	Minutes	Total	Notes
7/2	Transportation coordination	RN Navigator	15	15	Ride scheduled
7/7	Medication education	RN Navigator	20	35	Education completed
7/12	Oncology coordination	RN Navigator	20	55	Appointments confirmed
7/18	Food pantry referral	RN Navigator	15	70	Referral accepted
7/24	Weekly follow-up	RN Navigator	20	90	Symptoms stable

Example: 90 cumulative minutes supports G0023 (first 60 minutes) plus one G0024 (additional full 30 minutes), assuming all Medicare coverage requirements are satisfied.

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Sample Documentation Language

Medical Necessity: Patient has a serious, high-risk condition expected to last longer than *three months* requiring disease-specific treatment coordination. HRSN screening identified transportation and food insecurity affecting adherence. A person-centered care plan was developed and navigation interventions initiated. Total cumulative PIN time this month: ____ minutes. Time has not been counted toward another Medicare time-based service.

References

- CMS CY 2024 Medicare Physician Fee Schedule Final Rule – Final rule establishing Medicare payment policies for CY 2024, including the creation of Principal Illness Navigation (PIN) services and HCPCS codes G0023 and G0024.
- CMS Health-Related Social Needs (HRSN) Frequently Asked Questions (FAQ) – CMS guidance addressing Caregiver Training Services, Community Health Integration (CHI), Principal Illness Navigation (PIN), and related documentation and billing questions.
- CMS Accountable Health Communities (AHC) Health-Related Social Needs Screening Tool – Official CMS HRSN Screening Tool (PDF) used to assess the five core health-related social needs domains.
- Medicare.gov – Principal Illness Navigation Services Coverage – Official Medicare beneficiary guidance describing eligibility, covered services, provider requirements, frequency, and cost-sharing for PIN services.
- A Guide to Using the CMS Accountable Health Communities HRSN Screening Tool – CMS implementation guide describing the purpose of the screening tool, scoring, administration, interpretation, and best practices for integrating HRSN screening into clinical workflows.